



FCC Group Cookie Use Standard

January 2026

ID	COOKIE USE STANDARD	CLASSIFICATION	VERSION	DATE
IS_ST_20		FCC_INTERNAL	1.0	January 2026

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1. Introduction

This document is part of the FCC Group's Information Security Regulatory Framework, which establishes the Group's mandatory precepts on Information Security.

The Security Regulatory Framework is periodically reviewed and updated periodically by the Information Security Department (hereinafter, the IS Department), in accordance with the provisions of the Regulatory Framework Management and Maintenance Document. This document contains information on the version history, revisions and approvals of this Standard, as well as its relationship and dependence on other regulatory documents.

This standard will be reviewed at least once a year, unless circumstances recommend or require an earlier revision.

1.1 Purpose

The purpose of this Standard is to establish and regulate the guidelines and responsibilities for the identification and maintenance of cookies located on websites belonging to FCC Group's own domains that may result in the processing of personal data.

1.2 Scope

This Standard applies to all web domains belonging to the FCC Group that may make use of cookies.

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2. Development

This section describes the characteristics and types of cookies that are permitted for implementation on FCC Group web domains.

2.1 Main Characteristics of Cookies

Depending on their ownership, cookies are classified as:

- **First-party cookies:** created or managed by the website owner (FCC Group).
- **Third-party cookies:** managed by third parties that provide services to FCC Group.

Depending on their duration, cookies are classified as:

- **Persistent cookies:** stored on the device and accessible for a defined period, which must be disclosed. Storage duration may range from a few minutes to several years.
- **Session cookies:** collect and store data while a user accesses a website. They are used to store information relevant to the service requested by the user at any given time.

2.2 Types of Cookies and Behaviour

Based on the types of cookies that may be implemented and their behavior on FCC Group web domains, and depending on their nature and purpose, they are classified as:

- **Technical cookies:** enable browsing on the website and the use of their diverse options or services. Examples include controlling data traffic and communication or identifying the session. These cookies must always remain enabled to ensure the basic functioning of the website.
- **Analytics or measurement cookies:** used to monitor and analyze user behavior on the website. These cookies must be disabled by default unless the user provides explicit consent.
- **Preference or personalization cookies:** used to remember user information so they can access the website with certain characteristics, such as language. These cookies must be disabled by default unless the user provides explicit consent.
- **Targeting cookies:** may be set through the website by advertising partners. These cookies must be disabled by default unless the user provides explicit consent.

In all cases (except for Technical Cookies), clear affirmative action must be obtained to demonstrate that the data subject accepts the use of cookies. This explicit consent must be collected by cookie category (not individually), allowing acceptance or rejection in groups and ensuring traceability over time.

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2.3 Cookie Management by Internal Users

Internal FCC One users, as well as all users of FCC.ES, may allow, block, or delete installed cookies (in the latter two cases, noting that cookies—except technical ones—are not installed until permitted by the user) through their Internet browser settings or by modifying them in the [“cookie settings”](#) section (linked from the Cookie Policy, accessible from any section of FCC.ES or FCC One).

From the cookie configurator, and with information on purpose and third parties involved (as well as the rest of the information available in the website’s Cookie Policy), users may enable or disable the informed cookie categories, except for strictly technical cookies, which are necessary for the website to function.

Below are instructions for managing cookies in different browsers:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Internet Explorer](#)
- [Safari](#)
- [Safari for iOS \(iPhone and iPad\)](#)
- [Chrome for Android](#)

If at any time you wish to withdraw your consent related to the Cookie Policy (<https://fccone.fcc.es/politica-de-cookies> and <https://www.fcc.es/politica-de-cookies>), you must delete the stored cookies through your Internet browser’s settings and configuration options.

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3. Responsibilities

The DPO shall:

- Provide support and advice to the various business lines and departments on data protection matters.
- Function as the point of contact and liaison with the Supervisory Authority.
- Advise the Marketing Department on cookie compliance and notify any changes in data protection regulations.

The Information Systems and Technology Division, hereinafter ISTD, shall:

- Implement and update the cookie banner and configuration panel on websites hosted under FCC Group domains.
- Have access to cookie management tools and coordinate the implementation of any changes deemed necessary.

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4. Normative reference

This document has been reviewed by the Information Security Department, and its drafting is based on the international standard ISO 27001:2022.

4.1 Regulatory controls ISO27001:2022 and ENS

ID Control ISO	ISO/IEC 27001:2022 control	ENS Correspondence
5.1	Information security policies	[org.1] Security Policy; [org.2] Security Standard
5.31	Identification of legal, regulatory and contractual requirements	[op.leg.1] Identification of legal requirements
5.34	Privacy and protection of personal data	[op.pdp.1] Personal data protection
6.3	Awareness, education and training	[mp.per.3] Awareness; [mp.per.4] Training
8.16	Monitoring activities	[op.mon.3] Monitoring
8.23	Web filtering	[mp.s.3] Web browsing protection