



GLOBALPROTECT FCC



# 1. INTRODUCTION

- This document is a guide for the installation and configuration of the FCC GlobalProtect VPN client for external Providers.

## 2.REQUISITES

- Must have local administrator permissions on your PC.
- Must have requested and be registered in the VPN service for external collaborators.

[https://fcc.service-now.com/sp?id=sc\\_cat\\_item&sys\\_id=d2871ff48752911031c765750cbb3578](https://fcc.service-now.com/sp?id=sc_cat_item&sys_id=d2871ff48752911031c765750cbb3578)

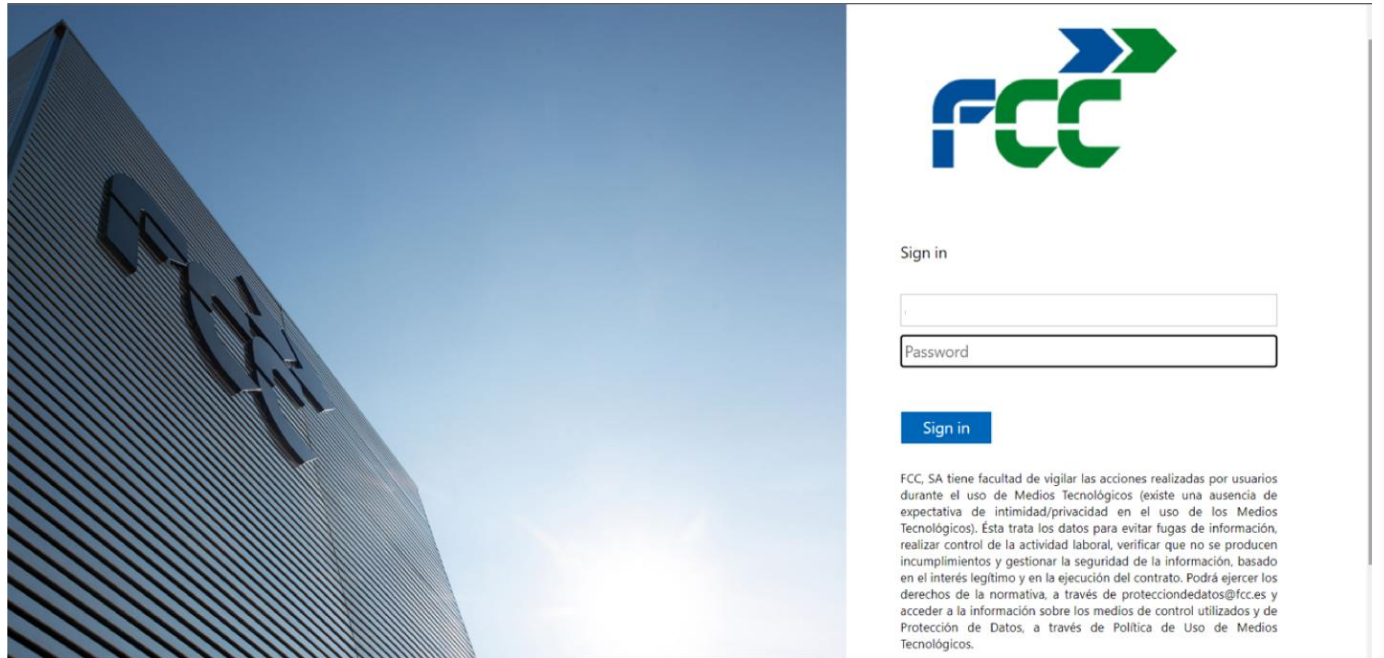
- Must be registered in the multi-factor authentication service (MFA) and have the Microsoft Authenticator application installed on the mobile:

[https://fcc.service-now.com/sp?id=sc\\_cat\\_item&sys\\_id=49d8efabdb189c90f750ed6b4b961930](https://fcc.service-now.com/sp?id=sc_cat_item&sys_id=49d8efabdb189c90f750ed6b4b961930)

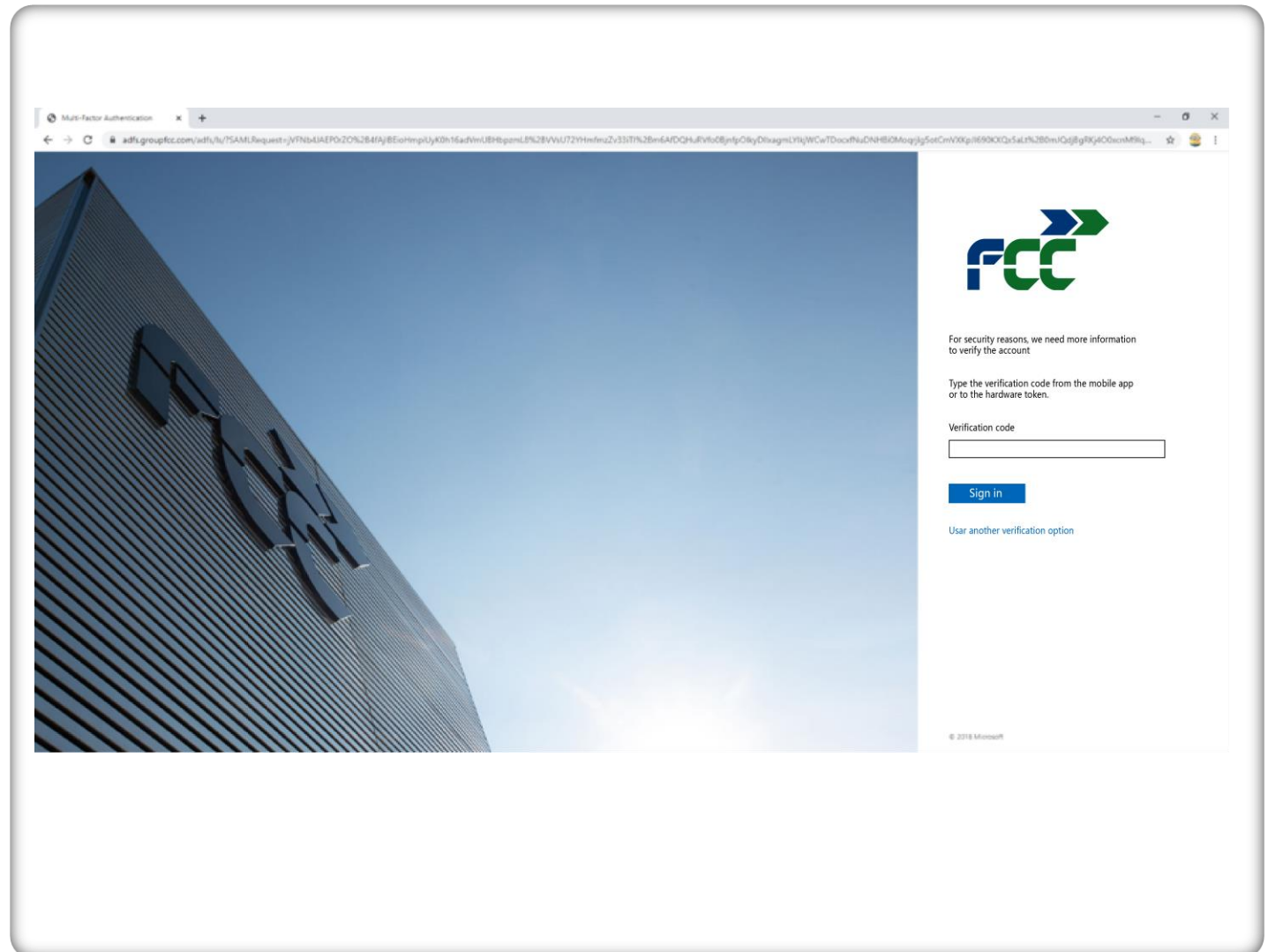
- The PC where GlobalProtect is installed must be updated with the latest operating system security patches and have an antivirus installed with real-time scanning..

## 3.AGENT INSTALLATION

1. Connect using a web browser to the URL <https://vpn-ext.groupfcc.com/>
2. It automatically redirects to the web <https://adfs.groupfcc.com> where you will have to enter your username (fcc\user) and password.



3. If we have permissions for the connection, it will request the token of the Authenticator application (that we have previously loaded on the mobile).



4. Select the version of your operating system and download the client.



## GlobalProtect Portal

[Download Windows 32 bit GlobalProtect agent](#)

[Download Windows 64 bit GlobalProtect agent](#)

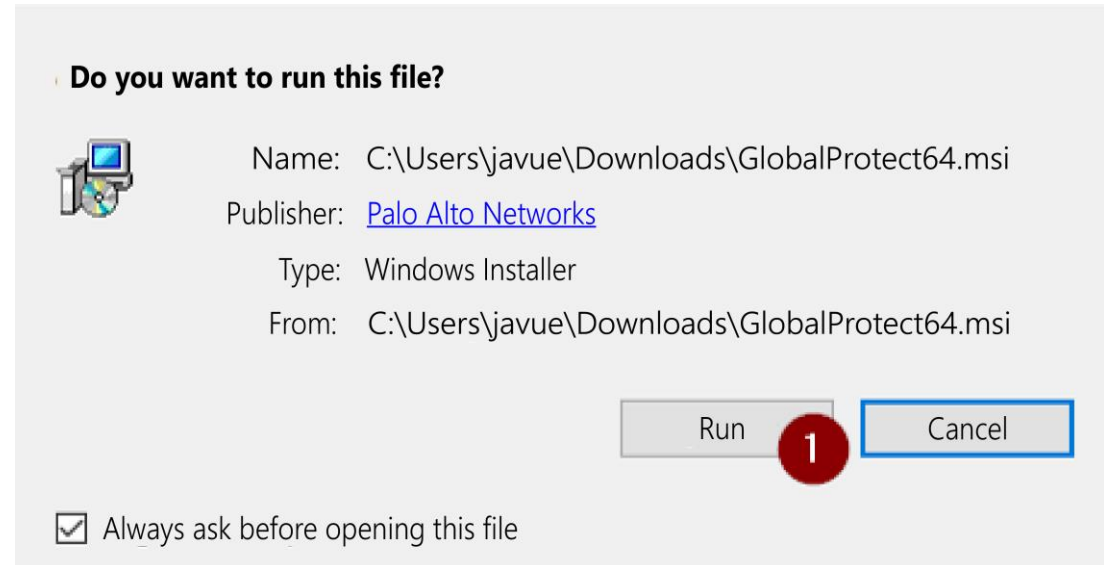
[Download Mac 32/64 bit GlobalProtect agent](#)

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.

Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

5. Double click on GlobalProtect client to start installation and follow the steps shown afterwards.



GlobalProtect



## Confirm Installation



The installer is ready to install GlobalProtect on your computer.  
Click "Next" to start the installation.

Cancel

< Back

Next >

2

GlobalProtect



## Select Installation Folder



The installer will install GlobalProtect to the following folder.

To install in this folder, click "Next". To install to a different folder, enter it below or click "Browse".

Folder:

C:\Program Files\Palo Alto Networks\GlobalProtect\

Browse...

Disk Cost...

Cancel

< Back

Next >

3

GlobalProtect



## Installation Complete



GlobalProtect has been successfully installed.

Click "Close" to exit.

Cancel

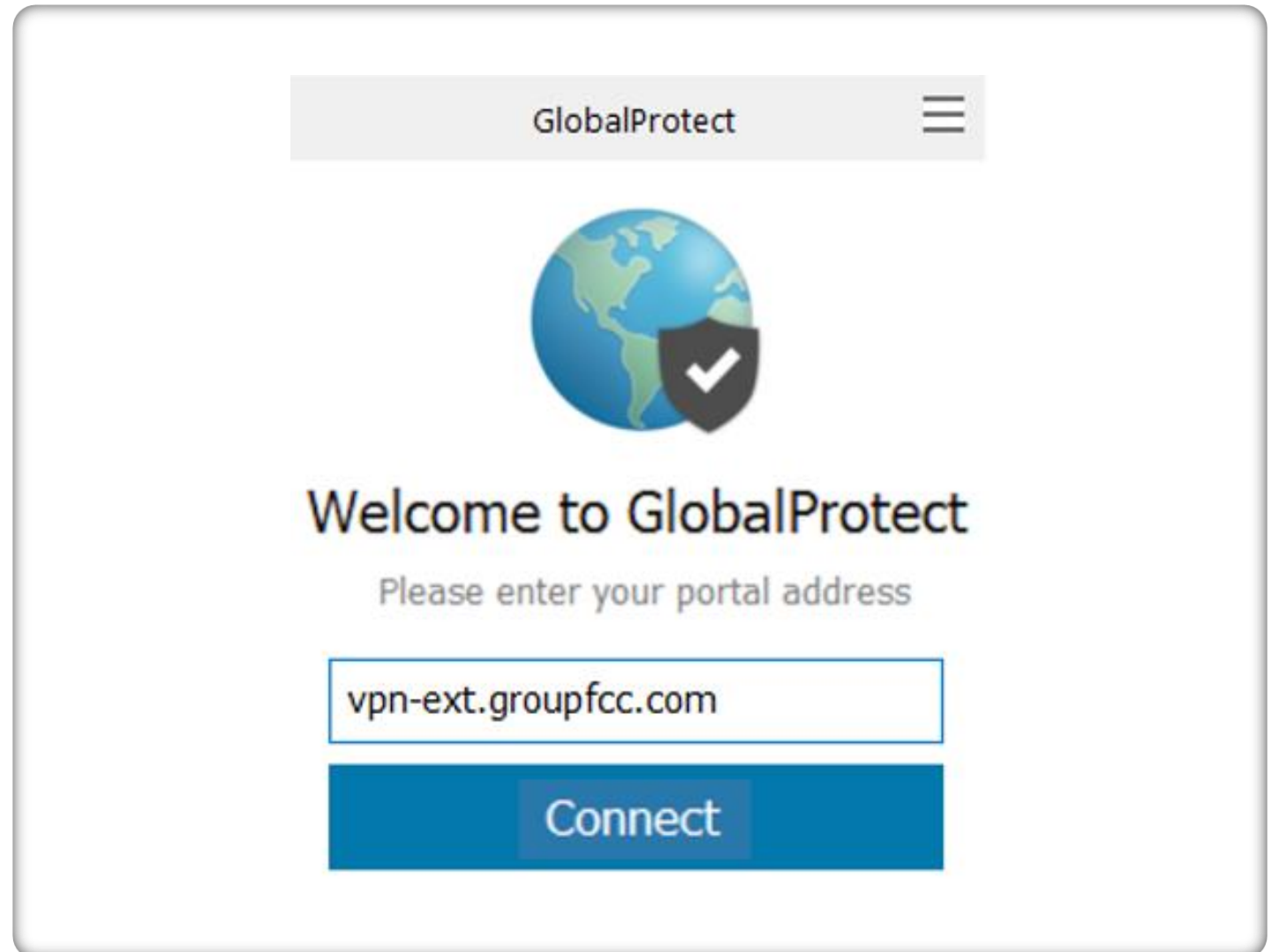
< Back

Close

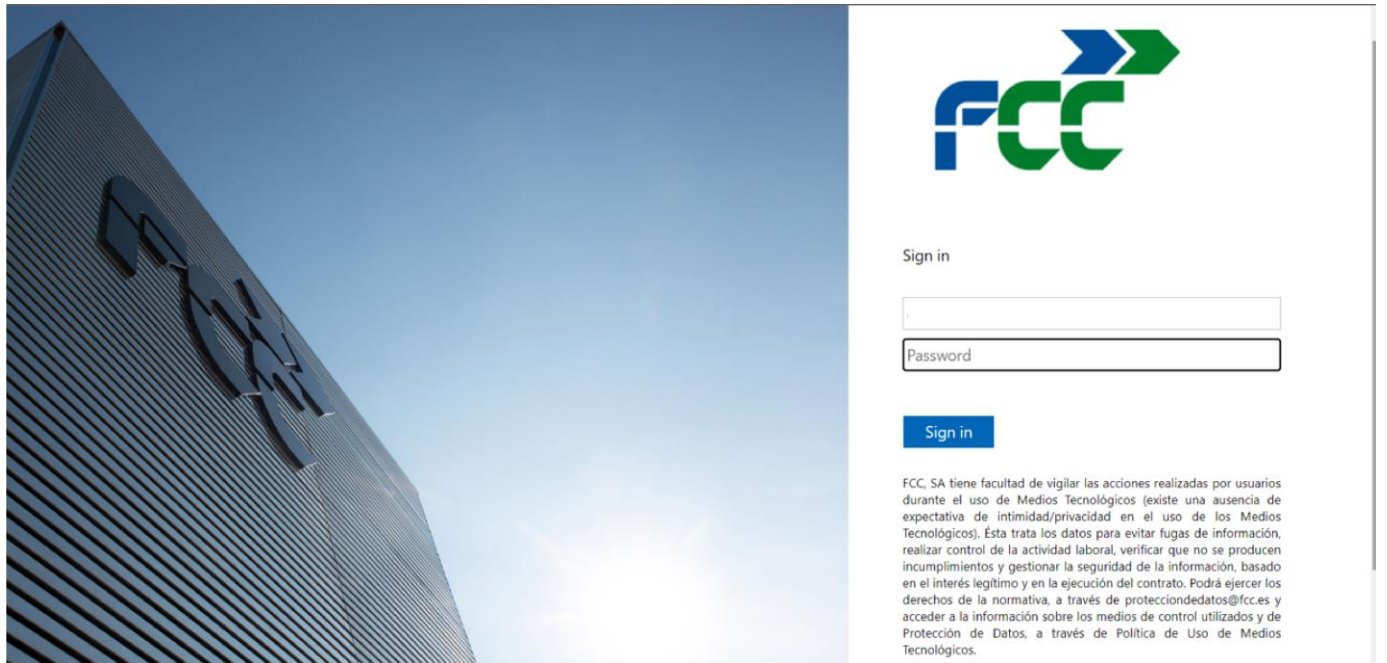
4

\*If permission to modify the configuration is requested, click on accept.

6. The GlobalProtect application runs automatically on your PC after finishing the installation. Once the application is started, enter the FCC portal `vpn-ext.groupfcc.com`



7. Enter your username (FCC\user) and FCC password in the window that will appear..



**FCC**

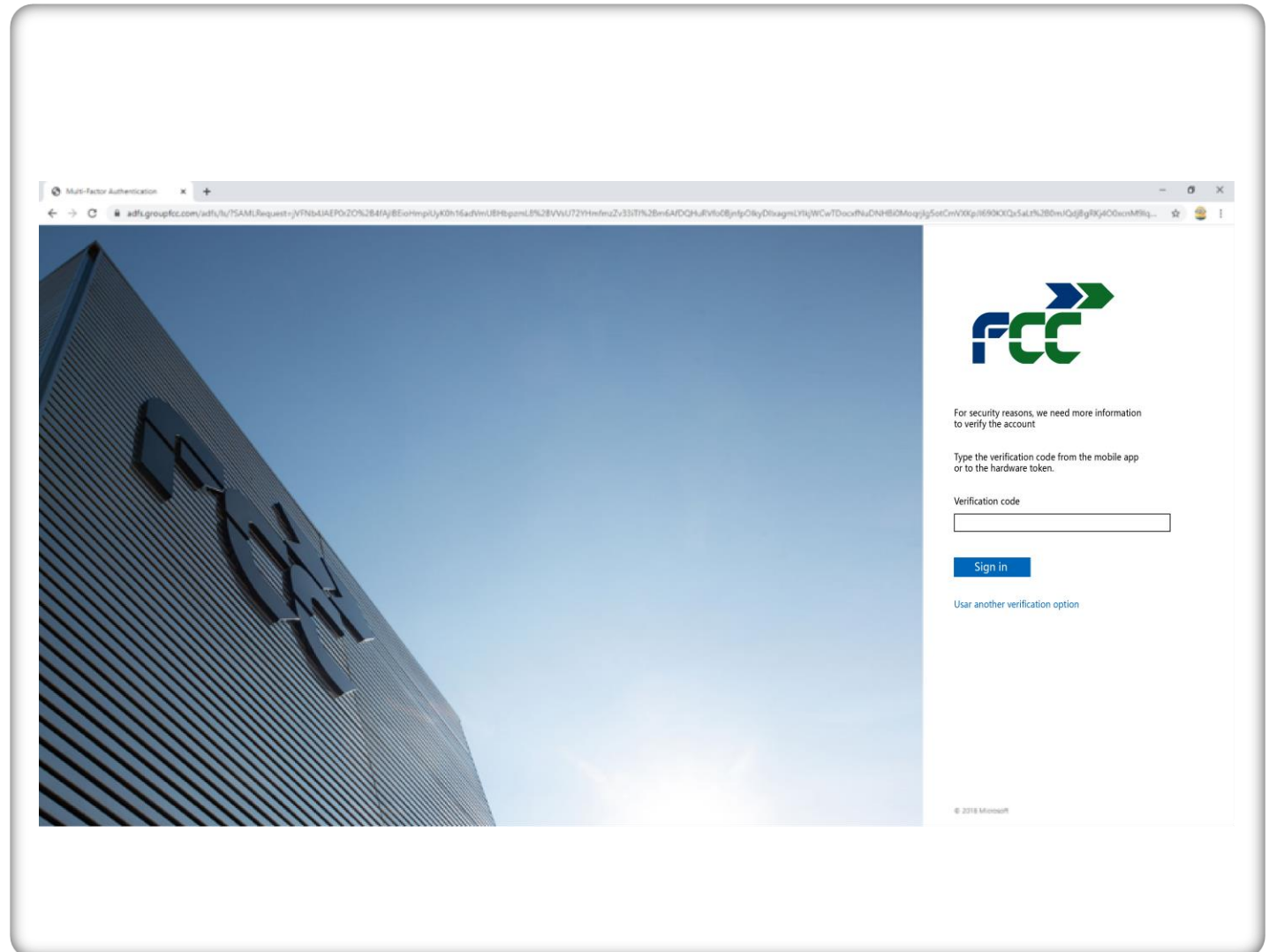
Sign in

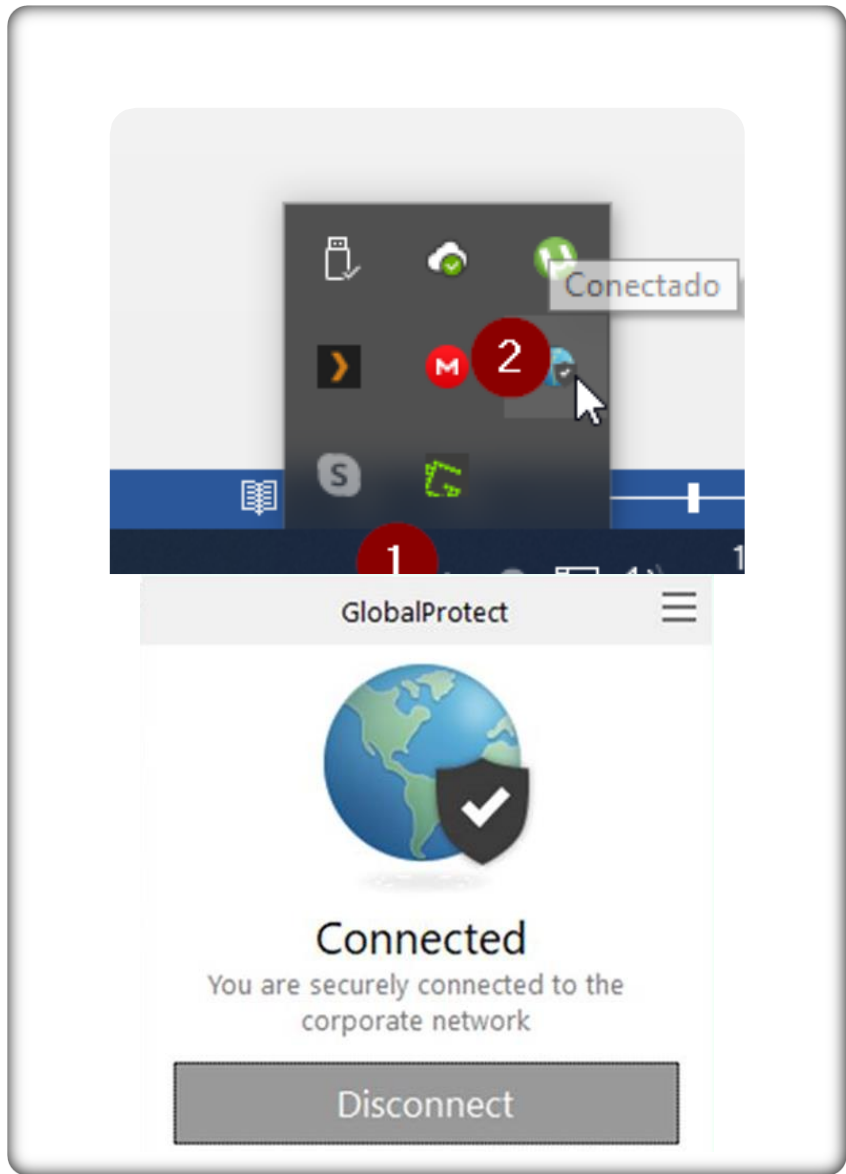
Password

Sign in

FCC, SA tiene facultad de vigilar las acciones realizadas por usuarios durante el uso de Medios Tecnológicos (existe una ausencia de expectativa de intimidad/privacidad en el uso de los Medios Tecnológicos). Ésta trata los datos para evitar fugas de información, realizar control de la actividad laboral, verificar que no se producen incumplimientos y gestionar la seguridad de la información, basado en el interés legítimo y en la ejecución del contrato. Podrá ejercer los derechos de la normativa, a través de [protecciondatos@fcc.es](mailto:protecciondatos@fcc.es) y acceder a la información sobre los medios de control utilizados y de Protección de Datos, a través de Política de Uso de Medios Tecnológicos.

8. Enter token provided  
by Authenticator app.





# 4.TEST CONNECTION



## 5.DISCONNECTING

Please, remember to disconnect the VPN once finished the work you have done.

